

Car Parking Policy

Introduction

1. Our mission is to improve the quality of life for our residents.

Car parking on our estates requires control to ensure residents get access to the right allocated bays. This is also important to prevent and avoid incidents of neighbor disputes.

We do not make any financial gains from the collection of car parking fines.

Purpose

2. To provide parking controls that are fair and to the highest standards. We are answerable to our residents to ensure our actions are reasonable and proportionate.

Scope

3. Parking control is enforceable on all estates we own, that have private parking facilities attached. This excludes purpose built driveways that form part of an individual property.

Policy

4. We will:
 1. determine the parking control or enforcement required for each estate on an individual basis and in consultation with residents.
 2. use the services of a private provider for parking control and review the contract annually to ensure agreed standards are met.
 3. review contractor services from time to time to assess whether to continue the with contract.
 4. issue up to 2 permits per bay enabling the householder to choose whether they or a visitor use their bay. We will require proof of vehicle ownership and road worthiness of the main vehicle.
 5. where parking spaces are limited we will keep a waiting list for applicants
 6. not issue permits to residents in rent arrears, except where an agreement is in place and being maintained to clear the debt, subject to the discretion of the Head of Housing Services.
 7. give priority for car parking spaces to residents with a Disabled Parking Badge

8. issue visitors permits where the resident has a need for carers, nurses, home help or family or friend to support them in being independent.
9. not get involved in disputes between the contractor and residents or members of the public.

Responsibility

5. The Head of Housing Operations will oversee the implementation of the policy, updating SMT and the Scrutiny Panel, as and when required.

The Senior Management Team will ensure procedures and service standards are in place to implement the policy.

Monitoring, Review & Evaluation

6. The SMT will receive updates on progress of the policy and procedure prior to contract renewals.

This policy will be reviewed in three years.